Trouble	Cause	Remedy
The washing water does not spray	 The water tank is not filled. The shut off valve is closed. Freezing inside the main unit or the water supply pipe. 	 Wait about one minute. Press the desired washing button once again. Turn on the shut off valve to open. Heat the room (for about two hours). Operating the unit while parts are frozen will cause a malfunction.
The unit is not operating	 Disconnected the power cord. The seat is not occupied. The battery of remote controller is exhausted. (Only BB-2000 model) 	 Connect the power cord. Check the power supply system in your house. Occupy the seat (The unit has an occupied sensor). Replace the battery.
Water is leaking	1. Check the water supply system	If water is leaking from the main unit, call the service center or the place you purchased unit.
The washing water pressure is weak	The water pressure level is set to "LOW". The strainer is clogged.	1.Set the water pressure to "HIGH". 2.Clean the strainer.
The washing water is not warm	 The water temperature is set to "LOW". Continuous operation has depleted the supply of warm water. 	1.Set the water temperature to "HIGH". 2. Wait about three minutes.
The seat and dryer is not warm	1.The seat & dryer temperature is set to "LOW".	Set the seat & dryer temperature to "HIGH".

Specification		BB-1700	BB-2000	
Power Rating		America or Canada: 120Vac, 60Hz, 1400W		
Туре		Direct Inlet flow type		
Water inlet type	Water inlet pressure	0.4 ~ 7.5 kgf/cm²(5.69 psi ~ 106.7psi)		
Power cord		1.2m (4 feet): AMERICA		
Wash Device	Posterior Wash	Max. 0.7 ½ /min (Max. 0.185 GPM)		
	Feminine Wash	Max. 0.7 ℓ /min (Max. 0.185 GPM)		
	Water Pressure Adjustable	5 Levels		
	Warm Water Temperature	Room Temp - 40 °C (Room Temp. 104°F)		
	Heater	1340 W		
	Safety Devices	Thermal fuse, Thermal switch, Float switch		
Heated Seat	Temperature	Room Temp ~ 41 °C (Room Temp. ~ 105.8°F)		
	Heater	55 W		
	Safety Device	Thermal fuse		
Warm Air Dryer Device	Adjustable Dry Temperature (Room Temp~45°C) Heater (250W) Safety Device (Themal fuse, bimetal)	0	0	
Turbo& Vortex Function		0	0	
Deodorizer		-	0	
Remote control		-	0	
Inlet water temperature		3°C ~ 35°C (37.4°F ~ 95°F)		
Ambient Temperature		3℃~40℃ (37.4°F ~ 104°F)		
Dimension		Elongated(Control)	Elongated (Remote)	
		W:460mm / L:531mm / H:152mm	W:392mm / L:531mm / H:152mm	
Weight (kg)		4.9kg	4.8kg	

Installation Manual and Operating Instructions — 25